



# **Amadeus e-Ticket Quick Reference**

## **Welcome to the 2013 version of the Electronic Ticket Direct Quick Reference Guide.**

The Amadeus ETD Quick Reference Guide is intended for travel agents who use the Amadeus System. It provides the most useful Amadeus ETD entries and options available through the cryptic system.

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## Issuing an E-Ticket

HEETTKL	Information on airline-specific e-ticketing policies
TGAD-TK	Display a list of interline agreements for a particular airline
FPCASH FPINV FPCCAX5566830000002215/1212/N4344	Form of payment
FVKL/S4-7	Validating Carrier
FE NON REF NON ENDO	The Endorsement/Restriction element
FM9	Commission element
FT*THRIR800	Tour Code
FZ TICKET PAID BY IBM FZ BN12345	Miscellaneous information.
TTP/T-QR/RT	Issue an e-ticket
TTP/T-EY/RT/INF	Issue an e-ticket for infant
TTP/T-EY/RT/PAX	Issue an e-ticket for non-infant passengers
TTP/T-QR/RT/P1 TTP/T-QR/RT/T1	Issue an e-ticket for a specific passenger or TST
TTP/T-QR/RT/F	Remove flag on TST at the time of ticketing
TTP/T-QR/RT/ITR-EML-AHMADI_ALI@YAHOO.COM	Issue an e-ticket and e-mail the itinerary at the same time
ITR/L10/P3	Reprint an e-ticket itinerary receipt by FB line number for a specific passenger
ITRD	Display e-ticket itinerary receipt on your terminal screen
ITR-EML-TSM@IR.NET	E-mail an e-ticket itinerary receipt
TTR/L10/P3	Reprint an agent coupon by FB line number for a specific passenger
TTR/SN0000015698	Reprint an agent coupon by A.I.R sequence number in FB element
FHE 555-2405900700/P1/S4-7	ETKT number entered manually
RIZ HAVE A NICE TRIP	E-ticket ITR remark

## Displaying an E-Ticket Record

<b>TWD/L09</b>	Display an e-ticket record by FA line number
<b>TWD/TKT157-2402162712</b>	Display an e-ticket record by ticket number
<b>TWD/TAX</b>	Display tax details after e-ticket record
<b>TWD/O*</b>	Display an Old e-ticket record from a new e-ticket record

## Cancel a Sale /Refund

<b>TRDC/L8/T-QR</b>	Cancel a sale/refund from a PNR for a specific FA line number and airline
<b>TRDC/TK-1234567890/T-TK</b>	Cancel a sale/refund by a document number for a specific airline
<b>TRDC/132/T-EY</b>	Cancel a sale/refund from the query report and specific airline

## Reissue/Revalid

<b>TTU/S2-5/T1</b>	Update TST 1 with segments 2 to 5
<b>TTK/EXCH/T1</b>	Exchange TST 1
<b>FO*L8</b>	Add Original issue/issued in exchanged for with FA line number
<b>FO607-2400005008E1THR01APR11 /12345678/P1/S2-5</b>	Add Original issue/issued in exchanged for with ticket number
<b>FPO/CASH FPO/INV FPO/CCAX371449635311004/0812/N12345</b>	Form of payment in case of reissue with no ADC
<b>FPO/CASH+/CASH FPO/INV+/INV FPO/CCAX+/CCVI4444333322221111 /0812/N67890</b>	Form of payment in case of reissue with ADC
<b>TTF/ALL</b>	Remove TST flags
<b>TTP/ETRV/L8/S4-5/E3-4</b>	Revalid e-ticket in line 8, segments 4 to 5, e-ticket coupons 3 to 4

## Automated Refund

<b>TRF235-2490000010/T-TK</b> <b>TRF/L6/T-TK</b> <b>TRF /I-13/T-TK</b>	Displaying the refund record with ticket number or FA line number or query report line number
<b>TRFU/I25JAN02</b>	Update date of issue in refund record
<b>TRFU/F5000000</b>	Update fare paid in refund record
<b>TRFU/FNZD100000</b>	Update fare paid in alternate Currency in refund record
<b>TRFU/U2000000</b>	Update fare used in refund record
<b>TRFU/FM9</b> <b>TRFU/FM100.00A</b>	Update commission with percentage or amount in refund record
<b>TRFU/CP500000A</b> <b>TRFU/CP50</b>	Update cancellation penalty with amount or percentage in refund record
<b>TRFT</b>	Display the refundable tax record
<b>TRFU/TA10.00GB</b> <b>TRFU/TA10.00XFJFK4.5</b>	Add specific tax to tax record
<b>TRFU/TU4-175000</b>	Update existing tax in tax record
<b>TRFU/TX9</b> <b>TRFU/TX1-12</b>	Delete specific tax in tax record
<b>TRFU/TC IT9LH2TOUR1</b>	Update tour code in refund record
<b>TRFU/FP1CASH</b> <b>/FP2 CCVI4000123456789010/1211</b>	Update form of payment in refund record
<b>TRFU/FPA 1 1000.00</b>	Update FOP amount in refund record
<b>TRFU/FO1253700000007LHR...</b>	Update Original issue in refund record
<b>TRFU/RM FREEFLOW</b>	Add a remark to refund record
<b>TRF</b>	Redisplay the main refund record mask
<b>TRFP</b>	Process the refund record
<b>TRFIG</b>	Ignore the refund record
<b>1) TRF235-2490000010/T-TK</b> <b>2) TRF/I-02/T-TK</b>	Display the refund record of an e-ticket which is already refunded

## Sales Report

**Note:** You can use all Daily Report options with Query Report entry too.

<b>TJD/SOF/T-QR</b>	Daily report for today / all agents
<b>TJD/SAS-1234AZ/T-QR</b>	Daily report for today / specific agent
<b>TJD/SOF/T-QR/D-01AUG</b>	Daily report for 01AUG / all agents
<b>TJD/SOF/T-QR/D-01AUG15AUG</b>	Daily report from 01AUG to 15AUG / all agents
<b>TJQ/SOF/T-EK/D-01AUG15AUG/QTC-TKTT</b>	Daily report from 01AUG to 15AUG / all agents / shows only ticketed documents
<b>TJQ/SOF/T-EK/D-01AUG15AUG/QTC-CANX</b>	Daily report from 01AUG to 15AUG / all agents / shows only cancelled documents by the agent
<b>TJQ/SOF/T-EK/D-01AUG15AUG/QTC-CANN</b>	Daily report from 01AUG to 15AUG / all agents / shows only cancelled documents by the system
<b>TJQ/SOF/T-EK/D-01AUG15AUG/QTX-REFD</b>	Daily report from 01AUG to 15AUG / all agents / shows only refunded documents
<b>TJI/SOF/T-QR/H-1</b>	Item sales report for the most recently closed period
<b>TJI/SOF/T-QR/H-2</b>	Item sales report for the second most recently closed period
<b>TJT/I-16/T-QR</b>	Item transaction report from Query Report
<b>TJT/TK-2490012838/T-QR</b>	Item transaction report with e-ticket number

