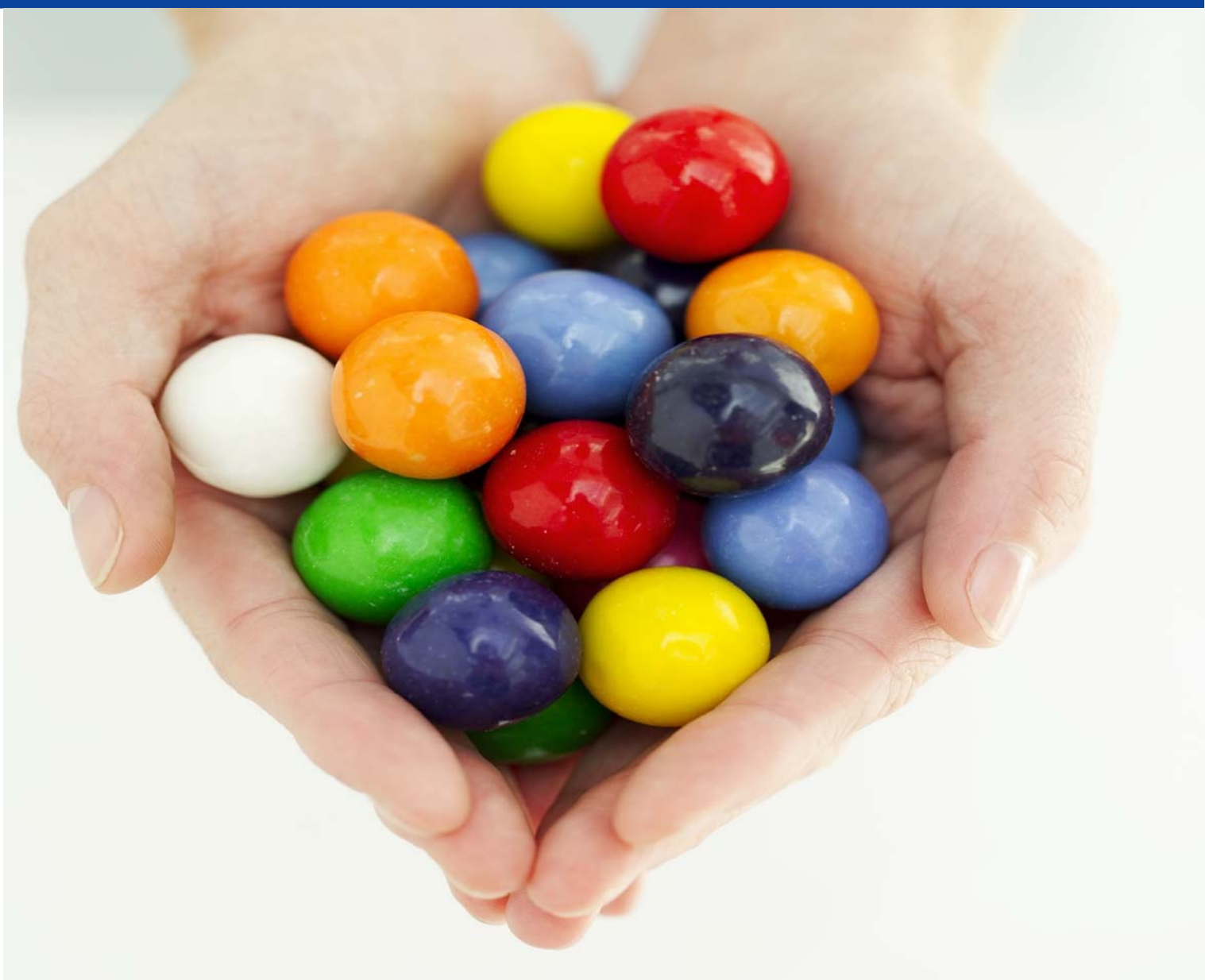


# Amadeus Iran Training Catalogue

Training Catalogue



# 5 REASONS

## TO CHOOSE AMADEUS IRAN PROGRAMS TO IMPROVE YOUR CAREER

### 1 We have the best instructors

Our instructors are qualified professionals, who are highly educated with extensive experience in conducting courses. All of them have worked in tourism industry, thus they have an insider's perspective on tourism industry employees problem and what is needed to succeed. They keep up to date with industry developments, and most importantly, they make the success of each student a priority.

### 2 Our instructors are highly involved in everyday issues of travel agencies

Since all of our instructors work as a customer support executive at the same time, travel agent's problems and issues are addressed in our training sessions.

### 3 People who study here do well

Our commitment to ongoing professional development ensures you will always receive the latest in theoretical and practical training. We produce self-confident, well equipped, 'job ready' graduates.

### 4 We are hands-on and responsive in the way we teach

Our programs focus on both market needs and professional training. You will be taught in a variety of methods and can gain experience from field excursions.

### 5 We provide a friendly training environment

Amadeus Iran provides a friendly training atmosphere and our students enjoy a well functioning study environment

# OUR

# PROGRAMS

amadeus

## INTRODUCTION

Amadeus Iran training programs are intended for responding to market needs and promoting the market knowledge. Our programs are designed in different levels that people from different backgrounds can benefit.

Amadeus Iran training set of programs is an ideal choice for those who want to have the best job opportunity in this market.

## ENTRY REQUIREMENTS

Relevant work experience is highly recommended. Those with no previous job experience are suggested to have an internship of at least six months in a travel agency to learn about the travel industry jargon and terms.

IATA ticketing courses are strongly advised for whom desire to attend the Amadeus courses.

Intermediate level of proficiency in English is highly recommended.

## CLASS ROOM COURSE

# DESCRIPTION

### AMADEUS AIR RESERVATION

**Level:** Basic

**Duration:** Six days (Incl. Exam)

**Pre-requisite:** At least six months experience in travel industry

**Mode:** Cryptic

**Fee:** 3,000,000 IRR (Incl. Exam)

In this course, trainees gain a basic understanding of the GDS and learn basic functionalities in order to run Amadeus selling platform, check flights availability, create and modify PNR and work with queues.

To download training materials, refer to our website:

[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)

### AMADEUS FARES

**Level:** Intermediate

**Duration:** Four days (Incl. Exam)

**Pre-requisite:** Certified in Amadeus Air Reservation

**Mode:** Cryptic

**Fee:** 2,100,000 IRR (Incl. Exam)

In this course, trainees get familiar with computerized air pricing system.

They learn main and follow up functionalities including Fare Display, Informative Pricing, Itinerary Pricing and Low Fare search in order to prepare PNRs for ticketing.

To download training materials, refer to our website:

[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)

## **AMADEUS E-TICKET DIRECT**

**Level:** Advanced

**Duration:** Four days (Incl. Exam)

**Pre-requisite:** Certified in Amadeus Fares

**Mode:** Cryptic

**Fee:** 2,450,000 IRR (Incl. Exam)

In this course, trainees get familiar with the concept of BSP and Amadeus electronic ticket direct. They learn about ticketing agreement table and other information that is relevant to ticketing. It also includes functionalities to Reissue, Void, Refund and working with sales report.

To download training materials, refer to our website:

**[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)**

## **AMADEUS FOR SUPERVISORS**

**Level:** Advanced

**Duration:** Five days

**Pre-requisite:** Certified in Amadeus E-ticket Direct

**Mode:** Cryptic

**Fee:** 3,000,000 IRR

In this course, supervisors/technical managers will learn how better to manage travel agencies activities in a time-effective manner to enhance productivity. Participants learn to create/modify/handle traveler and company profiles, enhance queue management, use smart keys and so many other useful topics.

To download training materials, refer to our website:

**[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)**

## **AMADEUS SELLING PLATFORM**

**Level:** Advanced

**Duration:** Five days

**Pre-requisite:** Certified in Amadeus E-ticket Direct

**Mode:** Graphic

**Fee:** 3,000,000 IRR

In this course trainees learn how Amadeus functionalities work in Graphical User Interface (GUI). This course covers all topics of Amadeus Air Reservation, Amadeus Fares, Amadeus e-ticket direct and Amadeus for supervisors in GUI.

To download training materials, refer to our website:

**[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)**

## **AMADEUS TICKET CHANGER (ATC)**

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**Level:** Advanced

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**Duration:** One day

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**Pre-requisite:** Certified in  
Amadeus E-ticket Direct

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**Mode:** Cryptic

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**Fee:** 600,000 IRR

In this course, trainees learn how to use ATC to service their customers change requests in order to reissue the ticket. Also get familiar with its prerequisites and preconditions. They will understand how ATC can improve their efficiency, customer satisfaction and loyalty in addition to increase in their revenue.

To download training materials, refer to our website:

**[amadeusiran.net/trainingcenter](http://amadeusiran.net/trainingcenter)**

## **AMADEUS EXAM**

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**Duration:** 1:30 hrs.

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**Fee:** 600,000 IRR

Amadeus Exams will be held in electronic or paper sheet.

Minimum score to successfully pass is 85.

# CANCELATION POLICY

Condition	Penalty
One working week before start date	Free of charge
Three working days before start date	50% course amount
Less than three working days and No-Show	Non- refundable

# REGULATIONS

**Classes start at 08:30 and finish at 13:30.**

**Participants are requested to:**

- Attend the training center 15 minutes prior to start time.
- Act and dress in an appropriate manner.
- Switch off mobile phones in class.

# LOCATION

Amadeus Iran address and contact:

**No. 6 (Maryam Bldg), Behzad Shafaq (17th) St.  
Ahmad Qasir (Bucharest) St.  
Argentina Sq.  
Tehran – Iran**

**Tel: +98 21 85760**

**Email: [support@amadeusiran.net](mailto:support@amadeusiran.net)**

**Website: [www.amadeusiran.net](http://www.amadeusiran.net)**

